

# SOMETIMES CANADIANS ARE JUST TOO POLITE FOR THEIR OWN GOOD

It's not rude to ask someone to leave if they intrude on your home. And door-to-door water heater sales is just that, an intrusion. Don't feel obliged to be polite... just say **"go away"** after all, your water heater is fine. Here's what you need to know.

## Know who's at your door

Direct Energy does not go door-to-door to upgrade or exchange water heaters. We do not authorize any Utility, Government Agency or any other company to do so on our behalf. **When in doubt call us first!**

## Don't sign without the facts

Signing a contract could jeopardize your current competitive rates and worry-free service. **When in doubt call us first!**

## Don't let just anyone in

Only a licensed technician should access your Direct Energy water heater and only by appointment. **When in doubt call us first!**

## Trusted for over 55 years

At Direct Energy, we offer energy-efficient tanks and reliable service at competitive rental rates. We're always available to help you make an informed decision.



Before you decide, visit [HotWaterStraightTalk.com](http://HotWaterStraightTalk.com) or call 1-866-502-0034